

**Live engagement hour – Older Adults – Community**  
**22 September**

**Q. There has been significant increase in referrals to Early Intervention in the last few months and flow of patients to Recovery Team has been clogged due to staffing issues. The moral is very low in the team from yesterday's business meeting. What's your advice?**

A. We need to acknowledge the difficulty, work through joint co-produced clinical and operational solutions to support our teams. We will step with colleagues and assist. The team is not alone.

**Q. Can I ask about the process of managing staff absence to care for children who have been sent home when class mates have been diagnosed or suspected of having COVID-19**

A. This flowchart should help with regards to your question:  
[https://www.derbyshirehealthcareft.nhs.uk/application/files/9315/9378/1679/1\\_Recording\\_a\\_n\\_absence.pdf](https://www.derbyshirehealthcareft.nhs.uk/application/files/9315/9378/1679/1_Recording_a_n_absence.pdf)

A. Yes we will get out a managers guide on how to respond, we want you to support and negotiate solutions. Laura and team will talk through the options.

**Q. Any feedback regarding the shortage of tests? Will staff be prioritised to ensure they return to work as soon as they can?**

A. We managed to get a small number of priority tests yesterday, however the issue still remains at lab capacity to turn the tests around. Keep talking to us and we will try and help you get access to tests.

**Q. Is there a time frame for Cognitive Behavioural Therapy (CBT) reopening?**

A. There isn't a specific date yet, however, they are working through their restoration plans and are hoping it won't be long.

**Q. Is group work on the radar for the restoration plans?**

A. Yes. We really see the value of groups, it's about doing it safely. Looking at this in terms of restoration, needing to look at things from an estates point of view before we can start to look at face-to-face group work