

## **Older Adults Acute Live Engagement Hour**

**Q. I'm a nurse with the DRRT High Peak and Dales. Are you able to shed any light on our long term base situation? It remains a source of anxiety for the team.**

*A. We have been working with Lindsay in Chesterfield, Anna and Rachel in the South, working up plans, looking at alternative accommodation in Chesterfield for that team and for the High Peak it is likely to be the first floor of Newholme. Louise Williamson is working up plans which should come through this week for sign off. With Newholme there is a long term strategy that we have not yet got but we have got until March 2022, whereas before it was this year that we had to be out of that base but we have looked at the head count on any given day and the plans that have been given have desk overlays so at least they can visually see where people are going to be sitting and to make sure we can maintain COVID secure. We are hoping to see some movement development by the end of September. In the meantime in the High Peak there is a mitigation about using another room that the CMHT would have ordinarily used to support colleagues coming back as well.*

**Q. As a DRRT worker it has been frustrating trying to get other services to meet the needs of patients, we are having constant battles, we have continued with our own face to face visits, but there is a serious lack of support from GP's and social workers. GP's will put through a referral to a crisis team, but still not consider it essential for them to address individuals physical health needs.**

*We need to recognise that Primary Care have operated in a very different way and that has led to difficulties in adapting and also some difficulties with responsiveness, this is being picked up. There are some tensions between us as an organisation, some of the Place Alliances and some of the Primary Care colleagues sitting within that that we need to navigate over the next few months without any more pressure being put on our colleagues who are already pushed out and stretched. We need to support you with that centrally.*

*Case by case, teams to escalate through to Lee, Andrea or Sarah who will take it forward. Cases have been resolved as and when they have been escalates but it is for to say that DRRT's and CMHT's have received referrals whereby it should really have been the GP or Social Worker etc.*

**Q. I am a support worker with DRRT High Peak and dales I still have not heard back from Occupational health it has now been a little over 8 weeks do you have an Idea of how much longer this could take ?**

*A. In the Weekend note that is about to go out there is a link to Celestine's email. There are a few people in this situation and we need to know who you are so we can*

*chase it down for you. Please drop Celestine an email ([celestine.stafford@nhs.net](mailto:celestine.stafford@nhs.net)) who will be able to help those last few colleagues that are still waiting to hear.*