

	Lead	Recommendation	Action	Due Date	RAG
Mss Z	Derbyshire Healthcare NHS Foundation Trust	Consolidating/fully reviewing all medical records	Promote access to GPs	Completed	Blue
	Derbyshire Healthcare NHS Foundation Trust	a)The Trust takes steps to unify paper and digital patient records		Completed	Blue
	Derbyshire Healthcare NHS Foundation Trust	b) Following this unification, patients' historical records must be reviewed and summarized at key stages in their care		Completed	Blue
	Derbyshire Healthcare NHS Foundation Trust	c) Progress against these recommendations to be monitored and audited		completed	Blue
	Derbyshire Healthcare NHS Foundation Trust	d) The findings of these audits are to form part of discussions at regular Quality Assurance Meetings		Completed	Blue
	Derbyshire Healthcare NHS Foundation Trust	Responding to the Service receiver's needs a)The ethos of CPA should be reflected and strengthened in training programs	Ensure importance of family collateral patient safety review and a historical review of risk is reflected in updated training Teams to evidence family inclusive practice in Quality visits Update Carers policy to strengthen in respect to ethos of CPA	Completed	Blue

Derbyshire Healthcare NHS Foundation Trust	<p>b) Every six months all CPA records should be audited by managers to establish:</p> <ul style="list-style-type: none"> - if CPA is being correctly applied and adhered to - If risk assessments are up to date <p>If staff are having regular supervision which includes providing care which recognizes the ethos of CPA</p>	Ensure supervision is taking place on a regular basis and is recorded	Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	Adherence to this recommendation to be audited on a six monthly basis		Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	<p>Improving long-term care</p> <p>a)Regular audits to ensure managerial supervision policies and procedures to facilitate supervision are being used to promote the delivery of service user centered long-term care</p>		Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	b)Close family members should always be given a contact point to access the mental health system in a crisis	Further scrutiny of all offers of psychological support against up-take in 2017/2018	Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	c)The Trust reviews its Family Involvement strategy		Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	d)The Trust's Quality Assurance Programme be revised to ensure that teams are required to actively seeks family members' involvement and views		Completed	Blue

Derbyshire Healthcare NHS Foundation Trust	e)Collateral histories should be taken to secure a greater insight into a service receiver's situation and those of the family members/Carers themselves		Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	Learning from adverse events a)The Trust's framework for investigating serious incidents be reviewed		Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	b)The Trust to take active steps to ensure staff and clinicians are supported in relation to serious incidents		Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	c) The Trust must implement processes to ensure learning from adverse incidents in order to embed learning in the day to day practices of those responsible for delivering care	A summary of the findings/recommendations for this case has been shared with the teams directly (not just those involved) to continually cascade the learning	Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	d)Increase use of employee assistance evident	Staff well-being and support submitted – further reporting required	Completed	Blue
Derbyshire Healthcare NHS Foundation Trust	e) The Trust must take steps to demonstrate greater awareness of the knowledge levels of family members of victims, their specific background and insights and their interactions		Completed	Blue